



Limited Warranty

Products manufactured and/or distributed by Peak Season, Inc are warranted to be free from defects in materials and workmanship. The limited warranty is only valid to the original purchaser from the date of purchase and when purchased from a Peak Season authorized dealer. For verification and quality control purposes, a dated register receipt and photographs of the damaged items may be required for the warranty. It is the customer's responsibility for freight and packaging charges to and from Peak Season's Service Center on replacement parts for warranty and non-warranty items. Replacement of missing or initially defective parts will be sent at no-charge for a period of 14-days from the date of purchase. The manufacturer will not be responsible for missing parts and/or hardware after 14 days of purchase. **This is a residential warranty and will not apply to commercial use.**

Frame warranty: Peak Season outdoor furniture is warranted to the original purchaser for a period of seven (7) years from the date of purchase, against defects in workmanship and materials. If your Peak Season outdoor furniture fails structurally during normal use within seven (7) years of purchase, we will repair or replace the frame at our discretion (with the same or similar product if the original product is discontinued) at no charge. If your Peak Season furniture is placed within one (1) mile from the Ocean or placed around a salt water pool, the finish is warranted against peeling, cracking, blistering or fading for a period of one (1) year, provided the product has not been scratched or abraded. Otherwise, the finish is warranted against peeling, cracking, blistering or fading for a period of three (3) years, provided the product has not been scratched or abraded. Due to the unique nature of hand-applied finishes, the color of a replacement item might not match that of the original item.

Normal care for extreme coastal environments: Peak Season recognizes that certain extreme environments exist and accelerate the potential for oxidation, therefore if your Peak Season furniture is exposed to a salt air environment we strongly suggest washing the furniture with a mild soap and water mix 2 to 3 times a year to help resist oxidation. Furthermore, Peak Season suggests that any surface condition that results in oxidation should be promptly treated and repaired by lightly (wire) brushing the area to bare metal and applying a suitable primer for metal, and then after allowing sufficient time to dry, apply touch-up paint. This action will prevent the condition from spreading and preserve the life of the furniture.

Cushion warranty: Cushions are warranted for a one (1) year period against seams separating or tearing.

Sunbrella® fabric warranty: Sunbrella provides a five (5) year limited warranty on fabrics. The Sunbrella fabrics used on our outdoor furniture are warranted to the original purchaser, protecting against Sunbrella fabrics becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. This warranty covers Sunbrella fabric only. This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation. Sunbrella's liability is expressly limited to this warranty. Sunbrella reserves the right to inspect the fabric submitted for claim. Proof of purchase will be required. Sunbrella will supply new equivalent fabric to replace the fabric that becomes unserviceable.

Sunsharp® fabric warranty: The (2) year limited warranty covers Sunsharp by Glen Raven fabrics against loss of color or strength from normal use including exposure to sunlight, mildew and atmospheric chemicals. This warranty covers Sunsharp fabric only. This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation. Glen Raven's liability is expressly limited to this warranty. Glen Raven reserves the right to inspect the fabric submitted for claim. Proof of purchase will be required. Glen Raven will supply new equivalent fabric to replace the fabric that becomes unserviceable.

Wicker fiber warranty: All wicker fibers are warranted by the wicker manufacturer against fading, cracking and splitting for a period of three (3) years. Mildew, mold, staining and/or breakage due to exposure to chemicals or spills are not covered under this warranty.

Non-Glass alternative table tops & Stone accents warranty: All non-glass (solid surface or mosaic) stone, ceramic tile or GRC table tops and accents are warranted for a period of one (1) year from the original date of purchase by the original customer. Peak Season, Inc. will repair, refinish or replace any product that has bowed, cracked, warped or delaminated under normal use and maintenance. The warranty does not cover scratching, chipping or pitting which is a normal occurrence with stone & GRC products.

All natural stone table tops are properly sealed at the factory, however it is highly recommended that a sealant, designated appropriate for your particular table surface be used annually to guard against fading and water damage which are not covered under this warranty. Note that natural stone is porous and if moisture is absorbed into the table top freezing can occur and cause the top to crack. This is not covered by the warranty. All natural stone table tops must be securely stored (on-edge) in a dry location during fall and winter months, where temperatures fall below 32 degree Fahrenheit. It is highly recommended to place stone table tops under a cover, away from constant sun exposure, or use furniture covers when not in use. Furniture covers are also recommended for all GRC products where temperatures fall below 32 degree Fahrenheit for extended periods. It is important to cover the top using a tenting method to prevent moisture from being trapped beneath the cover.

Freight: Shipping and handling charges are at all times the responsibility of the claimant. We do not ship our outdoor furniture outside of the United States of America or Canada.

Furniture Weight Limits: Individual dining chair weight limit: 300 Lbs, Individual high dining chair weight limit: 250 Lbs

Warranty exclusions: Manufacturer's warranty excludes the following: Furniture damaged as a result of being dropped or other abuse or unreasonable use. Improper assembly, care, cleaning, maintenance or handling. Damage, buckling or splitting of frame, welds or tubing resulting from exposure to water and freezing temperatures. Corrosion or rusting of hardware. Scratches and chips resulting from normal wear and tear. Glass table top against breakage (use care when unpacking). Furniture sold as display model, clearance items or other as-is condition. Freight damage. Damage due to acts of nature, vandalism, fire, God or war. Use for/in commercial purposes. Independently purchased parts or replacement parts. Loss of time and/or convenience, money, travel, packaging or any other consequential or incidental damages. In no event shall the manufacturer's responsibility exceed the value of the replacement product.

SAVE YOUR ORIGINAL HANGTAG THAT ACCOMPANIED YOUR FURNITURE BECAUSE IT CONTAINS SPECIFIC DETAILS ON THE WARRANTY PERIOD.

Warranty is to the original purchaser and is non-transferable. Warranty covers only Peak Season outdoor furniture.

All warranty claims must be submitted with a dated receipt within the warranty period. Should replacement of the warranted item be unavailable, the manufacturer reserves the right to substitute an item of its choice similar in style, color and quality. For quality control purposes and verification, we reserve the right to request photographs of the damaged item or have item returned. The terms of this warranty are subject to change without notice.

To obtain warranty service, please contact Peak Season toll-free at 1-866-563-1732 between the hours of 8:00 am and 5:00 pm CST, Monday through Friday, or email us at customerservice@peakseasoninc.net.

Important: This warranty applies to the use of product in a residential setting only. Use of the product in a commercial application will void the warranty.

Effective Date: March 22, 2017